



1. How long have you been a client of B-Logic?

About 3 years ago

2. What made you choose B-Logic / what makes B-Logic unique?

We were at a point with our then IT service provider of complete critical failure. Constant issues, constant call outs and rising IT bills. It was at this stage, in a state of complete desperation to get our IT infrastructure just to WORK, that we were referred to B-Logic by auditors we were working with at the time. Our first point of contact was Andrew Bremner, and the rest, as they say, was history.

3. How has B-Logic made a difference in your business ?

Within 2 months of B-Logic taking over, we saw a complete turn around in our business – from feeling completely helpless and overwhelmed about where to start and who to approach and HOW, B-Logic came in and changed everything for us, even exposing us to other networks such as Open Communications to run our phone lines!

The B-Logic helpdesk and staff are so accessible and professional and the workflow so seamless, you are not even aware of the systematic continual upgrading (that actually comes within budget) happening behind the scenes.

I just don't know what IT problems are anymore. We simply don't have them.

From the get-go they really took our business into consideration, there is no blanket 'plan' they apply to every client, they recognise that every client is completely unique and they tailor their services to your each and every need.

4. Would you recommend B-Logic as an IT service provider to other businesses?

Definitely. Without a doubt. IT has changed from a monthly grudge payment to one of the non-negotiables in our business, it's a pleasure to pay for exceptional service. I have no reservations in recommending B-Logic, they will save you time, money, resources and they are an awesome group to work with.